

Communicating Evaluation Findings: You Told Us, We Listened

You Told Us	We Listened
Here is what we found is going well: - Staff are friendly and welcoming	So, we did this: - We publicly acknowledged and thanked our staff via social media and in our newsletter.
Here is what improvements people would like to see: - Our website is not user-friendly and it is hard to navigate	So this is what we did: - We asked a small group of stakeholders to review our website and tell us how to make it more user-friendly. - A knowledgeable volunteer offered to make changes. Watch for the launch of our new website next month!